

## Student Device Readiness CHECK!!!

In preparation for the first day of school, all students need to log into their devices. Logging in early will ensure that both the student's password and device are in good working order.

During this time, student may encounter difficulties with their mobile device. The following guidelines will assist you to resolve issues with your mobile devices:

### **PASSWORD-RELATED ISSUES**

#### If student is using a personal device:

1. Student should access [www.dadeschools.net](http://www.dadeschools.net) and log into the student portal using their student ID and password.
2. If they are able log in successfully, they are ready for the first day of school.
3. If the student has forgotten his/her password, school site staff will verify the student's identity and arrange for a password reset. Teachers have a student password reset link on their teacher's class schedule in the Portal. Email any of your teachers.
4. Once the password has reset, the student MUST perform the initial login from a school site.

#### Students who were issued a district device:

1. Have student power up the mobile device. Please note that if the device has not been used in a while, it may need to be charged.
2. Have the student attempt to log in to the device using their student ID and password. If successful, proceed to access [www.dadeschools.net](http://www.dadeschools.net) and log in to the student portal using your student ID and password.
3. If student was able to log in successfully, you are ready for the first day of school.
4. If the student has forgotten his/her password, school site staff will verify the student's identity and arrange for a password reset. Teachers have a student password reset link on their teacher's class schedule in the Portal. Email any of your teachers.
5. Once the password has been reset, the student MUST perform the initial login from a school site.

### **WINDOWS LICENSE ISSUES**

Students using district-issued mobile devices may encounter a Windows License message during the login process. The message reads as follows: *YOUR WINDOWS LICENSE WILL EXPIRE SOON.*

1. To clear the message and proceed with logging in, simply click on the CLOSE button. The system will make the necessary updates to the device to activate the Windows license within 24 hours.
2. If the issue persists after 24 hours, school site staff can coordinate a time for the student and school-based technician to troubleshoot it onsite by calling 305-253-9920 ext. 2512

